

Fraud Text Alerts

Click **'Register Here'**

The screenshot shows the top navigation bar with links: Home, Register, Contact Us, FAQs, Privacy Policy, Terms and Conditions, Sitemap. The main header features the Minnesota Valley Federal Credit Union logo and the text "Since 1934". Below the header, the page is titled "Real-Time Alerts for Your Convenience". A sub-header reads "Minnesota Valley Federal Credit Union now offers real time fraud alerts. With text alerts, you can help prevent fraudulent transactions from occurring on your card(s). The service is free and enrollment is easy." A prominent blue button labeled "Register Here" is positioned to the left of a photograph of a smiling woman on a mobile phone. Below the photo, a section titled "How it works:" contains a bulleted list: "A text message will be sent to your mobile phone when there is a suspicious transaction identified on your credit card account.", "Simply reply to confirm whether or not you recognize the transaction(s).", "If fraud is suspected, your card will be blocked from further transactions until we hear from you.", and "If you reply that you recognize the transaction(s), your card will remain available for use." A second "Register Here" button is located at the bottom of the content area. The footer navigation bar is identical to the top.


You will be brought to this screen.

Enter your **mobile phone number** and the **card number**.

The screenshot displays the registration form on the same website. The header and navigation are consistent with the previous screenshot. The main heading is "Register your mobile device for the Minnesota Valley Federal Credit Union Real Time Fraud Alerts". Below this, it says "Please enter the requested information in the fields below to begin your registration." The form includes three input fields: "Mobile Phone Number:" with a placeholder "(Ex. 5071231234)" and the instruction "U. S. Mobile Phone Number Only"; "Confirm Mobile Phone:" with a placeholder "(Ex. 5071231234)"; and "Card Number:" with a placeholder "(No spaces Ex. 4111111111111111)". A bolded note states "Message frequency depends on account settings - Message and Data Rates May Apply." Below this, a paragraph explains that by entering a mobile number, the user certifies they are the account holder or have permission, and provides contact information for help: "By entering a mobile number you certify that you are the account holder of, or have account holder's permission to do so. For help or information on this program send 'HELP' to 59314. For additional assistance contact customer service at 800-247-0522 or access the 'FAQ' page within this site." A final instruction reads "To cancel your plan send 'STOP' to 59314." A blue "Submit >>" button is at the bottom of the form. The footer navigation bar is also present.

Accept the terms and conditions.

[Home](#) [Register](#) [Contact Us](#) [FAQs](#) [Privacy Policy](#) [Terms and Conditions](#) [Sitemap](#)

**MINNESOTA VALLEY**
FEDERAL CREDIT UNION
Since 1934

Terms and Conditions

Please read and accept the terms and conditions.

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CELLULAR PHONE CONTACT POLICY

By providing us with a telephone number for a cellular phone or other wireless device, you are expressly consenting to receiving communications-including but not limited to text messages, prerecorded or artificial voice message calls, and calls made by an automatic telephone dialing system-from us and our affiliates and agents at that number. You certify that you are the owner of the contact number or authorized to grant MVFCU Card Messaging Services consent to contact you at the number provided. This express consent applies to each such telephone number that you provide to us now or in the future and permits such calls regardless of their purpose. Calls and messages may incur access fees from your cellular provider.

Customer will be solely responsible for any legal liability arising out of or relating to the Customer SMS Content related to its use of the MVFCU Card Messaging Services. If MVFCU is notified or otherwise becomes aware that Customer SMS Content violates the requirements of this Subsection (c), MVFCU shall immediately notify Customer of such notification or awareness and MVFCU may (but shall not be required to) investigate the allegation and determine whether to remove or to request that Customer remove such Customer SMS Content from the MVFCU Card Messaging Services. In the event that advance notice to Customer of such request for removal is reasonably practical, and if Customer refuses such request, MVFCU may (but shall not be required to), upon written notice to Customer block Customer SMS Content and/or either suspend or terminate the SMS Messaging Services. MVFCU shall not be liable for any damages incurred by Customer because of any such removal, suspension or termination. Customer agrees that it and its Third Party Content Providers will not permit the MVFCU Card Messaging Services to be used to transmit or disseminate any:

- (A) junk mail, spam, or unsolicited material to persons or entities that have not agreed to receive such material or to whom Customer or its End Users do not otherwise have a legal right to send such material;
- (B) material that infringes or violates any third parties intellectual property rights, rights of publicity, privacy, or confidentiality, or the rights or legal obligations of any wireless service provider or any of its customers or subscribers;
- (C) material or data that is illegal, harassing, coercive, defamatory, libelous, abusive, threatening, obscene, or otherwise objectionable, materials that are harmful to minors or excessive in quantity, or


I have read and agree to the Terms and Conditions

Submit >>

[Home](#) [Register](#) [Contact Us](#) [FAQs](#) [Privacy Policy](#) [Terms and Conditions](#) [Sitemap](#)

You will need to input the cards **expiration date**, the card's **security code**, and the **Zip code** of your home address.

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MINNESOTA VALLEY
FEDERAL CREDIT UNION
Since 1934

Please enter the requested information in the fields below to complete your registration.

What is your Card Expiration Date?

ALERT: Entry format is MMY
Example: 0418 for April of 2018

What is the Card Security Code?

[Example](#)


What is your Zip Code?

Submit >>

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Your almost done!

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Your Enrollment is Almost Complete!

You will be receiving a text message from us (59314) to which you must reply "Yes" to complete your enrollment in the Mobile Fraud Alerts program.

When enrolling more than one card number to the same mobile phone number, please wait to start the next card until the full enrollment on the first card has been completed. This includes receiving and replying to the text message indicated above.

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Next you will receive a text message to the number you provided. The text will come from 59314. You will complete the registration by replying to the message with "YES".

